

114TH CONGRESS  
2D SESSION

# H. R. 3234

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## AN ACT

To amend title 38, United States Code, to direct the Secretary of Veterans Affairs to evaluate the ability of each medical center of the Department to provide quality health care to veterans, to ensure that the Secretary improves such medical centers that are underperforming, and for other purposes.

1 *Be it enacted by the Senate and House of Representa-*  
 2 *tives of the United States of America in Congress assembled,*

3 **SECTION 1. SHORT TITLE.**

4 This Act may be cited as the “VA Medical Center  
 5 Recovery Act”.

6 **SEC. 2. EVALUATION AND IMPROVEMENT OF MEDICAL**  
 7 **CENTERS.**

8 (a) UNDERPERFORMING MEDICAL CENTERS.—

9 (1) IN GENERAL.—Chapter 73 of title 38,  
 10 United States Code, is amended by inserting after  
 11 section 7311A the following new section:

12 **“§ 7311B. Evaluation and improvement of medical**  
 13 **centers**

14 “(a) IDENTIFICATION OF UNDERPERFORMING MED-  
 15 ICAL CENTERS.—(1) Not later than 15 days after the end  
 16 of each fiscal quarter, the Secretary shall publish in the  
 17 Federal Register and on a publically available, searchable  
 18 Internet website of the Department a compilation of key  
 19 health metrics for each medical center of the Department.

20 “(2) On a semiannual basis, the Secretary shall de-  
 21 termine, under the key health metrics, whether each med-  
 22 ical center of the Department is satisfactory or underper-  
 23 forming.

24 “(b) RAPID DEPLOYMENT TEAMS.—(1) Not later  
 25 than 30 days after the date on which the Secretary identi-

1 fies a medical center as an underperforming medical cen-  
2 ter under subsection (a)(2), the Secretary shall deploy a  
3 rapid deployment team to the medical center to ensure  
4 that the medical center achieves satisfactory performance  
5 as quickly as practicable.

6 “(2) Each rapid deployment team deployed to an  
7 underperforming medical center under paragraph (1)  
8 shall—

9 “(A) identify the areas of the medical center  
10 that require improvement, including with respect to  
11 the procedures of the medical center, inefficiencies of  
12 the medical center, and whether the medical center  
13 follows directives and best practices;

14 “(B) establish a remediation plan to improve  
15 the performance of the medical center;

16 “(C) review and assesses the status of any—

17 “(i) disciplinary actions taken at the med-  
18 ical center;

19 “(ii) recommendations made by the Inspec-  
20 tor General of the Department applicable to the  
21 medical center; and

22 “(iii) findings made by the Comptroller  
23 General of the United States applicable to the  
24 medical center; and

1           “(D) provide training to the director and staff  
2           of the medical center with respect to carrying out  
3           such improvements.

4           “(3) The Secretary shall ensure that—

5                 “(A) the director of each underperforming med-  
6                 ical center carries out the remediation plan under  
7                 paragraph (2)(B); and

8                 “(B) the rapid deployment team has access to  
9                 all facilities and all electronic systems, records, re-  
10                ports, audits, reviews, documents, papers, or other  
11                materials the rapid deployment team determines  
12                necessary to carry out this subsection.

13           “(4) Each rapid deployment team deployed to an  
14           underperforming medical center under paragraph (1) shall  
15           consist of—

16                 “(A) subject matter experts with experience  
17                 in—

18                         “(i) customer service training;

19                         “(ii) increasing the efficiency of organiza-  
20                         tions;

21                         “(iii) clinical care specific to the areas in  
22                         which the underperforming medical center re-  
23                         quires improvement; and

1                   “(iv) any other areas that the Secretary  
2                   determines appropriate to improve the under-  
3                   performing medical center; and

4                   “(B) an employee of the Office of the Inspector  
5                   General of the Department.

6                   “(5) To the extent practicable, each rapid deployment  
7                   team shall include process improvement subject matter ex-  
8                   perts from the Veterans Experience Office of the Depart-  
9                   ment.

10                  “(6) The Secretary shall determine the duration of  
11                  the deployment of a rapid deployment team under para-  
12                  graph (1).

13                  “(c) INVESTIGATIONS AND WHISTLEBLOWER PRO-  
14                  TECTIONS.—(1) The Inspector General of the Department  
15                  shall prioritize investigations relating to underperforming  
16                  medical centers.

17                  “(2) The Office of Accountability Review shall  
18                  prioritize investigations of whistleblower retaliation relat-  
19                  ing to underperforming medical centers.

20                  “(d) QUARTERLY REPORTS.—On a quarterly basis,  
21                  the Secretary shall submit to Congress a report that in-  
22                  cludes, with respect to the quarter covered by the report—

23                         “(1) each identification of an underperforming  
24                         medical center made by the Secretary;

1           “(2) the actions taken by the Secretary and  
2       rapid deployment teams with respect to improving  
3       underperforming medical centers; and

4           “(3) an update on any progress made by each  
5       underperforming medical center, including whether  
6       the underperforming medical center is carrying out  
7       the remediation plan pursuant to subsection  
8       (b)(3)(A).

9       “(e) RELATIONSHIP TO QUALITY ASSURANCE AND  
10   NATIONAL QUALITY MANAGEMENT OFFICER.—The re-  
11   quirements of this section are in addition to any require-  
12   ments under sections 7311 and 7311A of this title.

13       “(f) DEFINITIONS.—In this section:

14           “(1) The term ‘underperforming medical center’  
15       means a medical center of the Department that the  
16       Secretary determines is underperforming under sub-  
17       section (a)(2).

18           “(2) The term ‘key health metrics’ means the  
19       following:

20           “(A) The Strategic Analytics Improvement  
21       and Learning (commonly referred to as ‘SAIL’)  
22       data used by the Department (or such suc-  
23       cessor data metric).

24           “(B) An evaluation system established by  
25       the Secretary based on the total data described

1 in subparagraph (A) to determine whether the  
2 performance of a medical center is satisfactory  
3 or underperforming and requires remediation  
4 pursuant to this section.”.

5 (2) CLERICAL AMENDMENT.—The table of sec-  
6 tions at the beginning of chapter 73 of such title is  
7 amended by adding after the item relating to section  
8 7311A the following new item:

“7311B. Evaluation and improvement of medical centers”.

9 (b) INITIAL KEY HEALTH METRICS PUBLICATION.—  
10 The Secretary shall publish the initial key health metrics  
11 under section 7311B(a)(1) of title 38, United States Code,  
12 as added by subsection (a)(1), by not later than 90 days  
13 after the date of the enactment of this Act.

14 (c) INITIAL IDENTIFICATION OF AN UNDERPER-  
15 FORMING MEDICAL CENTER.—The Secretary shall make  
16 the initial identifications under section 7311B(a)(2) of  
17 title 38, United States Code, as added by subsection  
18 (a)(1), by not later than 180 days after the date of the  
19 enactment of this Act.

20 **SEC. 3. STANDARDIZED TRAINING FOR NURSES.**

21 (a) TRAINING.—The Secretary of Veterans Affairs  
22 shall seek to enter into partnerships with recognized  
23 schools of nursing to provide undergraduate nursing stu-  
24 dents enrolled in such schools with standardized training  
25 with respect to the following:

- 1 (1) The culture of the military and veterans.
- 2 (2) Post-traumatic stress disorder.
- 3 (3) Traumatic brain injury.
- 4 (4) Amputation and assistive devices.
- 5 (5) Environmental, chemical, and toxic expo-
- 6 sure.
- 7 (6) Substance use disorders.
- 8 (7) Military sexual trauma.
- 9 (8) Suicide.
- 10 (9) Homelessness.
- 11 (10) Serious illness at the end of life.
- 12 (11) Benefits, services, and resources for vet-
- 13 erans that are administered by the Federal Govern-
- 14 ment.
- 15 (b) DEVELOPMENT.—In developing the training
- 16 under subsection (a), the Secretary shall consult with ap-
- 17 propriate accrediting bodies, schools of nursing, and in-
- 18 dustry leaders.

Passed the House of Representatives February 9,  
2016.

Attest:

*Clerk.*





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